



QUALITY POLICY

EDISION HELLAS's Quality Policy is expressed by establishing the necessary specifications in providing products and services to its customers, which are: **Quality - Services - Price**. These specifications are the main pillars of the company's activities. By aiming at the best overall result and their best combination, the company offers the highest level of services to the customer.

This policy is based upon the complete implementation of the procedures and interactions of a Quality Management System, according to the **ISO 9001:2015** standard and in the way that these procedures interact in all activities of the company, producing a sufficient level of trust that the product and the service will apply to the defined quality demands of the customers and all parties involved.

The Administration is committed to strategical planning, establishing policy and objective goals, oriented towards the demands of the Q.M.S. and fully aligned to law and order directives.

This commitment aims at completing the demands of all parties involved as well as the continuous improvement and empowering of the organization itself, through internal organization, productivity improvement, cost minimization, executives' improvement and continuous training and development on technical knowledge.

The quality objectives and the demands for their implementation, are tailored to the philosophy, the targets, the systems, the practices, the products and services and the specialized characteristics of the company and the respective business field.

The revision and correction of the quality aims and policy, is carried out periodically by the Administration, for purposes of confirming their objectivity and their compliancy.

The workforce of **EDISION HELLAS**, are receptacles and carriers of quality policy, which is constantly conveyed to the whole of the organization and to all business activity aspects. The complete understanding of the importance of human workforce involvement factor, lies in the belief that the quality is everybody's matter.

EDISION HELLAS

A handwritten signature in blue ink, appearing to read 'Kolovos Athanasios', written over a large, stylized blue scribble.

MR KOLOVOS ATHANASIOS
GENERAL MANAGER